

# Transmission Line Maintenance Project

## Courtesy Notice

Dear Neighbor,

National Grid has taken a number of steps to modify our business practices and daily operations to mitigate the impacts of COVID-19 on our customers and employees. The company understands the best way to prevent illness is to avoid being exposed. As such, we have enacted policies and guidelines for our field and office personnel that are in line with the Centers for Disease Control and Prevention's guidelines. Our staff is following recommended social distancing protocols, using personal protection equipment, and more.

We also recognize that it is absolutely critical we maintain the reliability of our energy infrastructure during this pandemic – especially at a time when many customers are confined at home and depend on our services. As a result, we have continued construction operations for projects that are essential to maintaining safe, reliable energy for the region while following strict health and safety guidelines; One such project is in your neighborhood.

We are in the process of performing maintenance to the lines within the right-of-way near your home or business. Construction activities are expected to begin in the coming weeks or months, depending on your location along the project route. Initial construction activity on this project will be vegetation management. This will include brush mowing, tree pruning and/or selective removal to allow construction crews access to the work areas and will be followed by actual construction activities that will consist of replacing the insulators on the structures within the existing transmission corridor.

Construction activity will progress along the right-of-way starting in April and will continue through the Fall. Work will occur primarily between the hours of 7:00 A.M. to 5:00 P.M. Monday through Saturday, however, there may be instances when occasional extended hours for construction may occur in order to keep the project on schedule. Work Crews may revisit the same location along the route several times during the construction time period.

Most work locations should be accessible from public streets that cross the right of way at several locations. In the rare exceptions that access is not possible via public ways or easements, we will coordinate access directly with property owners.

**If you have any questions or would like further information on construction activities specific to its proximity to your home or business, please contact 1-844-500-3536.**

Sincerely,

**National Grid  
Project Stakeholder Outreach**

**nationalgrid**